

PRIVACY STATEMENT AND COOKIES

This document governs your use of the website DNORD and you should leave the website if you do not agree with these provisions. These terms of use and privacy statement are not intended to, and do not, create any contractual or legal rights.

Nature of the information

The Site includes information on health, the medical field and medical treatments for human use only. Such information is published on the Site for informational purposes only and does not replace the advice of your physician or pharmacist.

The information published on the Site should not be construed as a solicitation to prescribe.

Intellectual property

NORDIC PHARMA is the exclusive owner of all intellectual property rights relating to both the structure and content of the application, unless otherwise expressly stated.

Any reproduction, representation, modification, publication, adaptation of all or part of the elements of the site, whatever the means or process used, is prohibited, except with the prior written permission of the company NORDIC PHARMA.

Any unauthorized use of the site or any of the elements it contains will be considered as constituting an infringement and will be prosecuted in accordance with the law.

Processing of Personal data

The collection and processing of data of the Users of the site respect the following principles:

- **Lawfulness, fairness and transparency:** data can only be collected and processed with the consent of the User who owns the data. Whenever personal data is collected, the User will be informed that his/her data is being collected, and for what purpose his/her data is being collected;
- **Limited purposes:** the collection and processing of data is carried out to meet one or more of the purposes set out in these terms and conditions of use;
- **Minimization of data collection and processing:** only the data necessary for the proper execution of the purposes pursued by the site are collected;
- **Conservation of data reduced in time:** the data are kept for a limited period of time, of which the User is informed.
- **Integrity and confidentiality of collected and processed data:** the data controller undertakes to guarantee the integrity and confidentiality of the data collected.

The Company undertakes not to reveal to third parties the personal information that you may communicate to it by e-mail, by using the Site, or/and by registering as a user of the site.

Each user who has provided personal information on the application form has the right to oppose, permanent

access, portability, modification, rectification of this data and limitation of the information concerning him/her. To do so, the user may contact NORDIC PHARMA: it is recommended that he/she define his/her request precisely.

NORDIC PHARMA uses administrative, technical, and physical safeguards to protect your personal data, taking into account the nature of the personal data and the processing, and the threats posed. We are constantly working to improve on these safeguards to help keep your personal data secure.

What data do we collect?

On occasion, we may ask you to register or to provide personal information and preferences when you visit certain areas of our site or request information to be sent out to you.

NORDIC PHARMA will not pass on any information you supply to us to any third party without your prior consent. We will use personal information you share with us to provide you with any information you have requested from us and your details will be added to our database and will be used to send the information that you have requested.

We strive to collect only the personal data that we need. The personal data collected by NORDIC PHARMA are as follows:

- **Personal identification information**, such as your Name, email address, and IP address

How do we collect your data?

You directly provide NORDIC PHARMA with most of the data we collect. We collect data and process data when you:

- Voluntarily complete a contact form to contact NORDIC PHARMA on a relevant matter
- Use or view our website via your browser's cookies.

How will we use your data and how is it stored?

NORDIC PHARMA uses personal data for the sole purpose to respond to your inquiries about NORDIC PHARMA when you send us a contact form.

- All Personal Data collected by NORDIC PHARMA website via the contact form (which will go directly to the info email) will be saved and will include information such as the name, the email and the request. The IP addresses will be anonymized and back up stored during thirty (30) days.
- For all users of the website, the anonymized IP address & cookie in our proxy Log will be saved. Otherwise no data is collected.
- The Personal Data collected is stored only in EU, and backups are locally ciphered and sent to French based Cloud (namely OVH).

NORDIC PHARMA retains personal data only for so long as necessary to fulfill the purposes for which it was collected, including as described in this Privacy Policy or as required by law. We will retain your personal data for the period necessary to fulfill the purposes outlined in this Privacy Policy and our service-specific privacy summaries. When assessing retention periods, we first carefully examine whether it is necessary to retain the personal data collected and, if retention is required, work to retain the personal data for the shortest possible period permissible under law.

What are your data protection rights?

Our Company would like to make sure you are fully aware of all of your data protection rights. Every user is entitled to the following:

- **Right to modify their Personal Data.** NORDIC PHARMA users can formally request NORDIC PHARMA to correct inaccurate Personal Data on its behalf by sending a request to dataprivacy@nordicpharma.com
- **Right to refuse or limit the processing of their Personal Data.** The User may file an official request to object to the processing of his Personal Data by NORDIC PHARMA or request that this processing be limited. For example, Users have the right to object to the legitimate use of their Personal Data for marketing purposes.
- **Rights of access to their Personal Data and right to portability.** NORDIC PHARMA users can access most of their Personal Data held by NORDIC PHARMA. Upon request, NORDIC PHARMA can provide Users with access to their Personal Data in a portable format allowing them to transmit it to third parties.
- **Right to delete their Personal Data.** NORDIC PHARMA users can, on request, officially request the deletion of their Data, personal assets held by NORDIC PHARMA. To do so, they should send a request to the email address dataprivacy@nordicpharma.com. Once the request has been confirmed, NORDIC PHARMA will take the necessary steps to execute the request for deletion issued by the User, including the deletion of his NORDIC PHARMA account.
- **Withdrawal of consent.** For certain activities, NORDIC PHARMA requires the consent of Users to use their Personal Data. Users have the right to withdraw this consent at any time. If they provide information about their location through a mobile application, it is possible for them to deactivate their location services on their device at any time. Users are aware that any data processing carried out before the withdrawal of your consent remains lawful.

Hyperlinks and Cookies

NORDIC PHARMA's websites, online services, email messages, and advertisements may use "cookies" and other technologies such as pixel tags and web beacons. These technologies help us to better understand user behavior including for security and fraud prevention purposes, tell us which parts of our websites people have visited, and facilitate and measure the effectiveness of advertisements and web searches.

What are cookies?

Cookies are text files placed on your computer to collect standard Internet log information and visitor behavior information. When you visit our websites, we may collect information from you automatically through cookies or similar technology.

For further information, visit allaboutcookies.org.

How do we use cookies?

NORDIC PHARMA uses cookies to provide users with a consistent experience in order to improve the functionality, performance and reliability of the Site.

NORDIC PHARMA also uses cookies to analyze user activity in order to improve the Website and related Applications.

NORDIC PHARMA notably uses cookies to collect certain information about users, such as browser type, server, language preference and country setting, with the aim of recording user preferences. and of thus make its user

experience more homogeneous.

NORDIC PHARMA may also use the IP address of Users to determine their location (city or postal code) and thus present them with the most relevant search results.

NORDIC PHARMA uses cookies, web beacons and other storage technologies from third party partners such as Google to provide measurement services and to optimize ad targeting, as well as for marketing purposes.

How to manage cookies ?

Users can easily delete and manage cookies placed in their browser's cookie directory by following the instructions provided by their browser developer. Users have the option of choosing to accept all cookies, to reject them systematically or to choose those they accept according to their issuer.

Users will find below a link redirecting them to the instructions provided by the developer of the main browsers on the marketplace.

To prevent or limit the storage of cookies on your Terminal, you can change the settings of the browser you are using:

- Firefox : <https://support.mozilla.org/en-US/kb/enable-and-disable-cookies-website-preferences>
- IE : <https://support.microsoft.com/en-us/help/17442/windows-internet-explorer-delete-manage-cookies>
- Chrome : <https://support.google.com/chrome/answer/95647?co=GENIE.Platform%3DDesktop&hl=en>
- Safari : https://support.apple.com/kb/PH21411?locale=fr_FR&viewlocale=en_US
- Opera : <http://www.opera.com/help/tutorials/security/cookies/>

If your browser is not in the list you can go directly to the site of its editor.

Availability of the Website

The use of the Website is free. It requires a recent Internet connection and browser and computer equipment of reasonable performance.

It is technically impossible to provide the Website free of all defects and these defects may lead to the temporary unavailability of the Site.

The operation of the Website may be affected by events and/or problems over which NORDIC PHARMA has no control such as, for example, as a means of transmission and communication between the user and NORDIC PHARMA and between NORDIC PHARMA and other networks.

NORDIC PHARMA and/or its suppliers may, at any time, temporarily or permanently modify or interrupt all or part of the Website to carry out maintenance operations and/or make improvements and/or changes to the Website.

NORDIC PHARMA declines all responsibility for any modification, suspension or interruption of the Website.

Links to other sites

NORDIC PHARMA shall not be held liable for any third party site accessible via the Website. NORDIC PHARMA has no way of controlling the content of any third party site which remains entirely independent. Furthermore, the existence of a link between the Website and a third party site does not mean that NORDIC PHARMA approves the content of this

site in any way and, in particular, the use that may be made of it.

External sites may contain hypertext links to the Site. Any such link must not be created without the express prior consent of NORDIC PHARMA.

In any event, the Company is not responsible for the unavailability of such sites and the Company does not conduct any review or verification of such sites and does not grant any approval to them.

NORDIC PHARMA is not responsible for the content, advertising, products or other materials available on or through such sites.

Changes to our privacy policy

Our Company keeps its privacy policy under regular review and places any updates on this webpage. This privacy policy was last updated on April 16th, 2024.

How to contact us?

If you have any questions about Our Company's privacy policy, the data we hold on you, or you would like to exercise one of your data protection rights, please do not hesitate to contact us.

Email us at: dataprivacy@nordicpharma.com

Or write to us at:

Attn: Data Protection Officer

Nordic Group B.V.

Siriusdreef 41

2132 WT Hoofddorp, The Netherlands

NORDIC PHARMA takes your privacy questions seriously. A dedicated team reviews your inquiry to determine how best to respond to your question or concern, including those inquiries received in response to an access or download request.

Absence of warranty and limitation of liability

The User is solely responsible for the use he makes of the Site.

NORDIC PHARMA shall not be held liable for damage:

- caused by the access, use or impossibility of access or use of the Site or by any error or omission in its content ;
- resulting directly or indirectly from the consultation of the Site or the use of the information presented;
- direct or indirect damage resulting from the use of the Site, and in particular any operating, financial or commercial loss or loss of programs or data in any information system.

NORDIC PHARMA declines all responsibility for any direct or indirect damage of any nature whatsoever resulting in whole or in part from the use of information on the Site.

In addition, NORDIC PHARMA does not guarantee that the Site or the files accessible on the Site are free of any "virus", "Trojan horse", "worm", or any other computer program intended to undermine the operation, disable, damage, alter, or facilitate unauthorized access to the user's computer system. The user is solely responsible for implementing the

means necessary to protect the computer resources that he/she uses to access the Site. NORDIC PHARMA assumes no responsibility and shall not be held liable for any damage (direct or indirect) to the user's computer equipment or any other property that may be related to access to or use of the Site.

The user is responsible for taking all reasonable steps to ensure that no unauthorized person accesses the Site using his or her login information. It is the user's responsibility to control the dissemination and use of his or her identity, to keep his or her password confidential, to not use other members' accounts and not allow other members to use his or her account, and to authorize, monitor and control access to and use of the Site from his or her login information. You may not sell, trade or transfer your user account to another party.

Applicable law

The Website and its content are governed by the laws of Ireland, and any dispute relating thereto is subject to the jurisdiction of the courts of Ireland.

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